

User Manuals - RB4011iGS+5HacQ2HnD-IN



The device is already configured with basic settings, you can simply plug in your ISP cable and start using the Internet. We recommend you to set up a password to secure your device.

Safety Warnings

Before you work on any equipment, be aware of the hazards involved with electrical circuitry, and be familiar with standard practices for preventing accidents.

Ultimate disposal of this product should be handled according to all national laws and regulations.

The Installation of the equipment must comply with local and national electrical codes.

This unit is intended to be installed in the rackmount. Please read the mounting instructions carefully before beginning installation. Failure to use the correct hardware or to follow the correct procedures could result in a hazardous situation to people and damage to the system.

This product is intended to be installed indoors. Keep this product away from water, fire, humidity or hot environments.

Use only the power supply and accessories approved by the manufacturer, and which can be found in the original packaging of this product.

Read the installation instructions before connecting the system to the power source.

We cannot guarantee that no accidents or damage will occur due to the improper use of the device.

Please use this product with care and operate at your own risk!

In the case of device failure, please disconnect it from power. The fastest way to do so is by unplugging the power plug from the power outlet.

It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All Mikrotik radio devices must be professionally installed.

Exposure to Radio Frequency Radiation: This MikroTik equipment complies with the FCC, IC, and European Union radiation exposure limits set forth for an uncontrolled environment. This MikroTik device should be installed and operated no closer than 20 centimeters from your body, occupational user, or the general public.

Setup

- Choose your powering solution, please see the [Powering](#) section for possibilities.
- Connect your Internet cable to port 1, and local network devices to other ports.

- Set your computer IP configuration to *automatic* (DHCP).
- Wireless access point mode is enabled by default (or, for some models, check user and wireless passwords on the sticker)..
- Connect your direct input power jack if not using POE, to start up the device.
- The device will boot up and after a short beep Wireless network will be available for connecting.
- Open network connections on your PC, mobile phone, or other device and search for MikroTik wireless network and connect to it.
- Once connected to the wireless network, open <https://192.168.88.1> in your web browser to start configuration, since there is no password by default, you will be logged in automatically.
- We recommend clicking the "Check for updates" button and updating your RouterOS software to the latest version to ensure the best performance and stability.
- Choose your country, to apply country regulation settings, and set up your password on the screen that loads.

Powering

The power consumption under maximum load can reach 44 W. The device accepts power from the power jack or from the first Ethernet port:

- Direct-input power jack (5.5 mm outside and 2 mm inside, female, pin positive plug) accepts 12-57 V DC.
- First Ethernet port accepts Power over Ethernet 18-57 V DC.
Connecting to a POE Adapter:
 1. Connect the Ethernet cable from the device to the POE port of the POE adapter.
 2. Connect an Ethernet cable from your LAN to the LAN port of the POE adapter, please mind arrows for data and power flow.
 3. Connect the power cord to the adapter, and then plug the power cord into a power outlet.

Configuration

Once logged in, we recommend clicking the "Check for updates" button in the QuickSet menu, as updating your RouterOS software to the latest version ensures the best performance and stability. For wireless models, please make sure you have selected the country where the device will be used, to conform with local regulations.

RouterOS includes many configuration options in addition to what is described in this document. We suggest starting here to get yourself accustomed to the possibilities: <https://mt.lv/help>. In case an IP connection is not available, the Winbox tool (<https://mt.lv/winbox>) can be used to connect to the MAC

address of the device from the LAN side (all access is blocked from the Internet port by default). For recovery purposes, it is possible to boot the device for reinstallation, see section [Buttons and jumpers](#).

Mounting

It is possible to attach the device to a wall, using the provided screw holes on the back of the unit. The device should be mounted in a way that the cable openings are pointing downward.

The device has no protection from water contamination, please ensure the placement of the device in a dry and ventilated environment.

We recommend Cat5/6 shielded cables for our devices.

Mounting and configuration of this device should be done by a qualified person.

The enclosure includes a grounding screw hole with an M4 thread (screw not included). In locations with the risk of ESD discharge, you are encouraged to connect the grounding screw to verified grounding infrastructure.

This equipment should be installed and operated with a minimum distance of 20 cm between the device and your body. Operation of this equipment in the residential environment could cause radio interference.

Extension slots and ports

- The Ethernet ports are connected in two groups of five, each group is connected through a switch chip. The ports can be configured individually and support automatic cross/straight cable correction (Auto MDI/X), so you can use either straight or cross-over cables for connecting to other network devices.
- SFP+ port accepts SFP and SFP+ modules. Refer to the compatibility list https://wiki.mikrotik.com/wiki/MikroTik_SFP_module_compatibility_table
- RJ45 console port for serial console access, set by default to 115200 bit/s, 8 data bits, 1 stop bit, no parity.
- Integrated QCA9984 Dual-Band 4x4 with 4 SS MIMO, 5 GHz 802.11a/n/ac.
- One MiniPCIe slot, with installed MiniPCIe Card R11e-2HnD, 2.4 GHz 802.11b/g/n. Only Mini PCIe cards supported.

Buttons and jumpers

The reset button has the following functions:

- Hold this button during boot time until the LED light starts flashing, release the button to reset RouterOS configuration (total 5 seconds).

- Keep holding for 5 more seconds, LED turns solid, release now to turn on CAP mode. The device will now look for a CAPsMAN server (total 10 seconds).
- Or Keep holding the button for 5 more seconds until LED turns off, then release it to make the RouterBOARD look for Netinstall servers connected to its first Ethernet port (total 15 seconds). Regardless of the above option used, the system will load the backup RouterBOOT loader if the button is pressed before power is applied to the device. Useful for RouterBOOT debugging and recovery.

Operating system support

The device supports RouterOS software version 6. The specific factory-installed version number is indicated in the RouterOS menu /system resource. Other operating systems have not been tested.

Accessories

Package includes the following accessories that come with the device:

- Power adapter 24 V DC = 2.5 A 60 W 80 % VI 121x54x33 cable 2 m plug RA 2.1 mm.
- EU/US power cord, D03+QT3 H05VV-F 3x0.75mm² 1.83m RoHS.
- Mounting kit K-59 fastening set.

Please visit wiki pages for MikroTik SFP module compatibility

table: https://wiki.mikrotik.com/wiki/MikroTik_SFP_module_compatibility_table

MikroTik mobile app



Use the MikroTik smartphone app to configure your router in the field, or to apply the most basic initial settings for your MikroTik home access point.

Notice

- The Frequency band 5.470-5.725 GHz isn't allowed for commercial use.

- In case WLAN devices work with different ranges than the above regulations, then a customized firmware version from the manufacturer/supplier is required to be applied to the end-user equipment and also prevent the end-user from reconfiguration.
- For Outdoor Usage: End-user requires approval/license from the NTRA.
- Datasheet for any device is available on the official manufacturer website.
- Products with the letters “EG” at the end of their serial number have their wireless frequency range limited to 2.400 – 2.4835 GHz, the TX power is limited to 20dBm (EIRP).
- Products with the letters “EG” at the end of their serial number have their wireless frequency range limited to 5.150 – 5.250 GHz, the TX power is limited to 23dBm (EIRP).
- Products with the letters “EG” at the end of their serial number have their wireless frequency range limited to 5.250 – 5.350 GHz, the TX power is limited to 20dBm (EIRP).

Please make sure the device has a lock package (firmware version from the manufacturer) which is required to be applied to the end-user equipment to prevent the end-user from reconfiguration. The product will be marked with country code “-EG”. This device needs to be upgraded to the latest version to ensure compliance with local authority regulations! It is the end users responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All MikroTik radio devices must be professionally installed.

To avoid pollution of the environment, please separate the device from household waste and dispose of it in a safe manner, such as in designated waste disposal sites. Familiarize yourself with the procedures for the proper transportation of the equipment to the designated disposal sites in your area.

Federal Communication Commission Interference Statement

Model	FCC ID	Contains FCCID
RB4011iGS+5HacQ2HnD-IN	TV74011GS-5HQ2HD	TV7R11E2HPND



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined

by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This device and its antenna must not be co-located or operation in conjunction with any other antenna or transmitter.

IMPORTANT: Exposure to Radio Frequency Radiation.

This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and any part of your body.

Antenna Installation. WARNING: It is the installer's responsibility to ensure that when using the authorized antennas in the United States (or where FCC rules apply); only those antennas certified with the product are used. The use of any antenna other than those certified with the product is expressly forbidden in accordance with FCC rules CFR47 part 15.204. The installer should configure the output power level of antennas, according to country regulations and per antenna type. Professional installation is required for equipment with connectors to ensure compliance with health and safety issues.

Contains FCC ID TV7R11E2HPND.

Innovation, Science and Economic Development Canada

Model	IC	Contains IC
RB4011iGS+5HacQ2HnD-IN	7442A-4011G5Q2	7442A-R11E2HPND

This device complies with Industry Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

CAN ICES-003 (B) / NMB-003 (B)

IMPORTANT: Exposure to Radio Frequency Radiation.

This equipment complies with the IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and any part of your body.

Cet équipement est conforme aux limites d'exposition au rayonnement IC définies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.

UKCA marking



Eurasian Conformity Mark

Частотный диапазон	Мощность передатчика
2400-2483.5 МГц, , 5150-5350 МГц, 5650-5850 МГц	≤100 мВт

*Доступные частотные каналы могут различаться в зависимости от модели продукта и сертификации.

Информация о дате изготовления устройства указана в конце серийного номера на его наклейке через дробь. Первая цифра означает номер года (последняя цифра года), две последующие означают номер недели.

Изготовитель: Mikrotiks SIA, Aizkraukles iela 23, Riga, LV-1006, Латвия, support@mikrotik.com.
Сделано в Китае, Латвии или Литве. См. на упаковке.

Для получения подробных сведений о гарантийном обслуживании обратитесь к продавцу.

Информация об импортерах продукции MikroTik в Российскую

Федерацию: <https://mikrotik.com/buy/europe/russia>

Продукты MikroTik, которые поставляются в Евразийский таможенный союз, оцениваются с учетом соответствующих требований и помечены знаком ЕАС, как показано ниже:



Norma Oficial Mexicana

Rango de frecuencia (potencia de salida máxima): 2400-2483.5 MHz (30 dBm),), 5725-5850 MHz (30 dBm). Los canales de frecuencia disponibles pueden variar según el modelo y la certificación del producto.

EFICIENCIA ENERGETICA CUMPLE CON LA NOM-029-ENER-2017.

La operacion de este equipo esta sujeta a las siguientes dos condiciones:

- Es posible que este equipo o dispositivo no cause interferencia perjudicial y.
- Este equipo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operacion no deseada.

Fabricante: Mikrotikls SIA, Brivibas gatve 214i, Riga, LV-1039, Latvia.

País De Origen: Letonia; Lituania; China (Republica Popular); Estados Unidos De America; Mexico.

Por favor contacte a su distribuidor local para preguntas regionales específicas. La lista de importadores se puede encontrar en nuestra página de inicio

– <https://mikrotik.com/buy/latinamerica/mexico>.

The National Commission for the State Regulation of Communications and Informatization by Ukraine

Виробник: Mikrotikls SIA, Brivibas gatve 214i Рига, Латвія, LV1039.

Робоча частота (Максимальна вихідна потужність): 2400-2483.5 МГц (20 дБм), 5150-5250 МГц (23 дБм), 5250-5350 МГц (20 дБм), 5470-5725 МГц (27 дБм).

Справжнім Mikrotikls SIA заявляє, що маршрутизатор відповідає основним вимогам та іншим відповідним положенням директиви 2014/53/ЕС, а також суттєвим вимогам Технічного регламенту радіообладнання, затвердженого постановою Кабінету Міністрів України від 24 травня 2017 року № 355.

Для експлуатації в Україні необхідно отримати дозвіл на експлуатацію у порядку, затвердженому рішенням НКРЗІ від 01.11.2012 № 559, зареєстрованому в Міністерстві юстиції України 03.01.2013 за № 57/22589.

CE Declaration of Conformity

Manufacturer: Mikrotikls SIA, Brivibas gatve 214i Riga, Latvia, LV1039.

Hereby, Mikrotikls SIA declares that the radio equipment type RB4011iGS+5HacQ2HnD-IN is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://mikrotik.com/products>

Frequency bands terms of use

Frequency range (for applicable models)	Channels used	Maximum Output Power (EIRP)	Restriction
2400-2483.5 MHz	1 - 13	20 dBm	Without any restriction to use in all EU Member States
5150-5250 MHz	26 - 48	23 dBm	Restricted to indoor use only*
5250-5350 MHz	52 - 64	20 dBm	Restricted to indoor use only*
5470-5725 MHz	100 - 140	27 dBm	Without any restriction to use in all EU Member States

** It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All Mikrotik radio devices must be professionally installed!*

This MikroTik device meets Maximum WLAN transmit power limits per ETSI regulations. For more detailed information see Declaration of Conformity above / Dieses MikroTik-Gerät erfüllt die maximalen WLAN- Sendeleistung Grenzwerte gemäß ETSI-Bestimmungen. Weitere Informationen finden Sie oben unter Konformitätserklärung / Cet appareil MikroTik respecte les limites maximales de puissance de transmission WLAN conformément aux réglementations ETSI. Pour plus d'informations, voir la déclaration de conformité ci-dessus / Questo dispositivo MikroTik è conforme ai limiti massimi di potenza di trasmissione WLAN in conformità con le normative ETSI. Per ulteriori informazioni, consultare la dichiarazione di conformità sopra / Este dispositivo MikroTik cumple con los límites máximos de potencia de transmisión WLAN de acuerdo con las regulaciones ETSI. Para obtener más

información, consulte la declaración de conformidad anterior / Это устройство MikroTik соответствует максимальным пределам мощности передачи WLAN в соответствии с правилами ETSI. Для получения дополнительной информации см. Декларацию соответствия выше.



The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range. / Die WLAN-Funktion dieses Geräts ist nur für die Verwendung in Innenräumen im Frequenzbereich 5150 bis 5350 MHz beschränkt. / La fonction WLAN de cet appareil est limitée à une utilisation en intérieur uniquement lorsqu'il fonctionne dans la gamme de fréquences 5150 à 5350 MHz. / La funzione WLAN per questo dispositivo è limitata all'uso interno solo quando si opera nella gamma di frequenza da 5150 a 5350 MHz. / La función WLAN para este dispositivo está restringida al uso en interiores solo cuando se opera en el rango de frecuencia de 5150 a 5350 MHz. / Функция WLAN для этого устройства ограничена использованием внутри помещения только при работе в диапазоне частот от 5150 до 5350 МГц.

Note. The information contained here is subject to change. Please visit the product page on www.mikrotik.com for the most up to date version of this document.